



# Customer Preparation Guide: Flea & Mite Treatment

**Service Type:** Interior Residual Liquid / Growth Regulator Treatment

## Overview

Flea and Mite treatments are intensive. These pests often live deep in carpet fibers, furniture joints, and baseboard cracks. Because their eggs are highly resistant, successful elimination requires a combination of your preparation and our professional residual products.

**MANDATORY:** Under Ontario pesticide safety regulations, all occupants and pets must vacate the home for this service.

## 1. MANDATORY: Vacating the Premises

- **Vacate Time:** All occupants and pets must leave for **4 to 6 hours** after the technician finishes.
- **Sensitive Individuals:** Pregnant individuals, infants, or those with asthma/respiratory issues should stay out for **24 hours**.
- **Pets:** All pets (dogs, cats, etc.) must be removed.
- **Pet Coordination:** If you are treating for fleas, your pet **must** be treated by a veterinarian or with a professional flea product on the same day as our service. If the pet is not treated, they will simply re-infest the home.
- **Fish Tanks:** Unplug the air pump and cover the tank with a damp towel or plastic wrap.

## 2. Laundry & Textiles (High Heat)

Fleas and mites are extremely sensitive to heat.

- **Bedding:** Strip all beds. Wash linens, pillowcases, and bed skirts in **hot water** and dry on **high heat** for at least 30 minutes.
- **Pet Bedding:** Wash all pet bedding on the highest heat setting possible or discard it in a sealed bag in the outdoor trash.
- **Area Rugs:** If you have small rugs or mats, launder them or prepare them to be sprayed.

## 3. Floor & Furniture Preparation

The technician needs to treat 100% of the floor surface.

- **Clear the Floors:** Remove everything from the floors, including items under beds, in the bottom of closets, and under sofas. This includes shoes, toys, and boxes.
- **Furniture Access:** Move furniture 12–18 inches away from the walls.
- **Cushions:** Remove cushions from sofas and chairs and lean them against the wall so the technician can treat the "folds" of the furniture.



- **Upholstery:** Vacuum all upholstered furniture thoroughly, including under the cushions.

#### 4. The "Vibration" Rule (Crucial Vacuuming)

- **Pre-Service Vacuum:** Vacuum every inch of carpet, hardwood, and tile in the home. The vibration from the vacuum helps "trigger" flea pupae to emerge from their cocoons, making them susceptible to the treatment.
- **Immediate Disposal:** After vacuuming, immediately empty the vacuum canister or bag into a plastic bag, seal it, and take it to the **outdoor** trash.

#### 5. Post-Service & Re-Entry

- **Ventilation:** Open windows for 15 minutes upon your return.
- **The "Daily Vacuum" Rule:** You **must** vacuum your carpets and rugs every day for the next **14 days**. The vibration of the vacuum encourages any remaining eggs to hatch and crawl through the residual chemical we have applied.
- **Cleaning Restrictions:** **Do not steam-clean or shampoo** your carpets for at least **3 weeks** after treatment. Doing so will wash away the pesticide and the Insect Growth Regulator (IGR).
- **Expectations:** You may still see some activity for 7–14 days as eggs hatch. This is normal and expected as they move through the treated fibers.

**In accordance with the Ontario Pesticides Act, your technician will provide a service record detailing the specific products applied.**

**Failure to prepare the premises according to these instructions may result in the technician being unable to treat the area and a potential cancellation fee.**

Thank you for your cooperation in keeping your home pest-free. MSDS are provided upon request, please send request to [info@32gone.ca](mailto:info@32gone.ca)