



Customer Preparation Guide: Insect Service (Stage 1)

Service Type: Gel Baiting & Diatomaceous Earth (DE) Application

Overview

To ensure the most effective treatment for your property, certain preparation steps must be completed before our technician arrives. Success in insect elimination is a partnership between the resident and the pest control professional. Stage 1 focuses on high-precision baiting and "dry" barriers.

Important: Unlike spray treatments, you typically do **not** need to vacate the premises for this specific service unless otherwise instructed, as no liquid aerosols are being used.

1. Kitchen Preparation (Priority Area)

The kitchen is the primary harborage for insects. Proper access is vital.

- **Empty All Cabinets & Drawers:** Remove all food items, dishes, pots, pans, and cutlery from upper and lower cabinets. Place them on a table and cover them with a clean sheet or plastic wrap.
- **Clean Surfaces:** Wipe down the inside of all cupboards and drawers with soap and water to remove crumbs and grease.
- **Clear Countertops:** Remove all small appliances (toasters, blenders, kettles) from the counters to allow the technician access to the backsplash and corners.
- **Appliance Access:** If possible, pull the stove and refrigerator away from the wall (approx. 12 inches). Clean the floor and the sides of the appliances once moved.
- **Sanitize:** Ensure no standing water or food debris is left in the sink or on the floor.

2. Bathroom Preparation

- **Clear Vanities:** Empty all items from under the bathroom sink and from medicine cabinets.
- **Access:** Ensure the technician can reach the areas where plumbing enters the walls.

3. General Cleaning & Sanitation

Insects are attracted to alternative food sources. For the gel bait to work, it must be the only food available.

- **Floor Care:** Vacuum or mop all floors thoroughly, paying special attention to baseboards and corners.
- **Garbage:** Empty all trash cans and ensure they are cleaned and fitted with a tight lid.
- **Pet Food:** Pick up pet food bowls. Do not leave pet food out overnight. Store bags of pet food in sealed plastic containers.



- **Declutter:** Remove stacks of cardboard boxes, newspapers, or paper bags, as these are common hiding and breeding spots.

4. Safety & Post-Service Information

- **Gel Bait:** Our technician will apply small dots of gel bait in cracks and crevices. **Do not wipe these away.** Do not use any over-the-counter "Raid" sprays or cleaners near these baits, as they will contaminate the bait and make the insects avoid it.
- **Diatomaceous Earth (DE):** A fine white powder may be applied behind appliances or in wall voids. This is a mechanical killer and is non-toxic, but should be left undisturbed.
- **Pets & Children:** While the products used are low-toxicity, ensure children and pets do not touch or ingest any visible bait or powder.
- **Observation:** You may see increased insect activity for 3–7 days following treatment as they are attracted to the bait. This is normal.

In accordance with the Ontario Pesticides Act, your technician will provide a service record detailing the specific products applied.

Failure to prepare the premises according to these instructions may result in the technician being unable to treat the area and a potential cancellation fee.

Thank you for your cooperation in keeping your home pest-free. MSDS are provided upon request, please send request to info@32gone.ca