



Customer Preparation Guide: General Pest Residual Treatment

Service Type: Interior & Perimeter Liquid Residual Spray

Overview

This service involves applying a liquid residual insecticide to the areas where pests travel, hide, and enter your home. This typically includes baseboards, window frames, door sills, and utility entry points. To ensure a safe and effective application, the following steps must be taken before our technician arrives.

1. MANDATORY: Vacating the Premises

As per Ontario pesticide safety regulations for liquid sprays, the home must be empty during and after the treatment.

- **Vacate Time:** All occupants and pets must leave the home for a minimum of **6 hours** after the technician finishes.
- **Sensitive Individuals:** Pregnant individuals, infants, and persons with respiratory ailments (such as asthma) are advised to remain out for **24 hours**.
- **Pets:** Dogs, cats, and birds must be removed from the home.
- **Fish Tanks:** Unplug the air pump and cover the tank with a damp towel or plastic wrap.

2. Interior Preparation & Access

The technician needs to apply product directly to the junctions where walls meet floors and where windows meet walls.

- **Baseboard Access:** Move furniture (sofas, chairs, tables) at least **12 inches** away from the walls.
- **Window Sills:** Remove plants, decor, and trinkets from window sills. Ensure curtains or blinds are pulled up or tied back.
- **Under-Sink Areas:** Empty the areas under the kitchen and bathroom sinks to allow treatment around plumbing pipes.
- **Floor Clearance:** Ensure all floors are clear of toys, clothing, and clutter.
- **Vacuuming:** Thoroughly vacuum the floor perimeters and remove any existing spider webs using a vacuum or broom. This allows the fresh chemical to bond directly to the surface.



3. Basements & Attics (If Applicable)

For pests like Spiders and Ladybugs that overwinter in dark areas:

- **Mechanical Room:** Ensure clear access to the furnace and water heater area.
- **Furnace & Climate Control:** Ensure all climate control systems, and ventilation fans are turned off for the treatment.
- **Crawlspaces/Attics:** If your service includes these areas, ensure the access hatches are clear and accessible.

4. Kitchen & Food Safety

- **Food Surfaces:** While we do not spray countertops, please ensure all food is put away in cupboards or the refrigerator.
- **Open Food:** Ensure any open food is either sealed in bags or containers, or placed in your fridge or freezer.
- **Pet Dishes:** Flip pet food and water bowls over or put them away in a cabinet.

5. Post-Service Instructions

- **Ventilation:** Upon your return, open windows for 15 minutes to allow for fresh air exchange.
- **The "No Wash" Rule: Do not wash, mop, or steam-clean** the floor within 2 inches of the baseboards for at least **3 weeks**. If you wash the treated area, the residual barrier will be removed, and the treatment will stop working.
- **Dead Pests:** You may see an increase in pest activity shortly after treatment as the insects are flushed out. You will likely find dead insects over the next 10–14 days; simply sweep them up and discard them.

In accordance with the Ontario Pesticides Act, your technician will provide a service record detailing the specific products applied.

Thank you for your cooperation in keeping your home pest-free. MSDS are provided upon request, please send request to info@32gone.ca